

Privacy Policy

This policy describes policies and procedures on the collection, use and disclosure of Your information when visit Galytix Website and tells about Your privacy rights and how the law protects You.

We use Your Personal data to provide and improve the Website. By using the Website, You agree to the collection and use of information in accordance with this Privacy Policy.

Definitions

For the purposes of this Privacy Policy:

Agent is the CreditX Agent, an AI-powered assistant web application developed by Galytix.

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Galytix Limited, Unit 14, Princeton Mews, 167 London Road, Kingston Upon Thames, England, KT2 6PT as well as its subsidiaries / branch(es):

- Galytix Analytics Pvt Ltd, Plot No. 17, Sec 44, Gurugram Haryana, India, and
- Galytix s.r.o., Rybná 716/24, Praha 1, 11000, Czech Republic.

Cookies are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.

Device means any device that can access the Website such as a computer, a cellphone or a digital tablet.

Personal Data is any information that relates to an identified or identifiable individual.

Usage Data refers to data collected automatically, either generated by the use of the Website or from the Website infrastructure itself (for example, the duration of a page visit).

Website refers to Galytix website, accessible from <https://www.galytix.com/>.

You means the individual accessing or using the Website, or the company, or other legal entity on behalf of which such individual is accessing or using the Website, as applicable.

Collecting and Using Your Personal Data

1. Website usage data and cookies

Collected Personal Data

When You visit the Website we collect usage information that we use to maintain and improve our Website. This may include:

- Information about Your Device such as IP address, browser type and version, unique device identifiers and other diagnostic data;
- Information about Your activity on our Website such as the pages of our Website that You visit, the time and date of Your visit, the time spent on those pages;

We may also collect information that Your browser sends whenever You visit our Website.

We use the collected usage information for internal analysis purposes.

We use Cookies to track the activity on Our Website and store certain information. Additional details on the collected data and its retention are in the [Cookie policy](#).

Retention of Your Personal Data

Usage data is retained for a short period of time, before it is aggregated into reports that contain no information about individual users. Exception to this is when We are legally obligated to retain this data for longer time periods – i.e. during a security incident investigation.

2. Contact form

Collected Personal Data

If You use Contact form on the Website we will ask You to provide with certain personally identifiable information that can be used to contact or identify You:

- First name and last name
- Email address
- Company name (optional)
- Phone number (optional)
- Country (optional)

We may use the Personal Data to manage Your requests and to contact You – by email, telephone calls or SMS – with updates and informative related to the topic of Your request.

We may share Your personal within the Company with our affiliates, in which case we will require those affiliates to honour this Privacy Policy.

Retention of Personal Data

We will retain Your Personal Data only for as long as is necessary for the purposes of Contacting You.

We may also need to retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

You can withdraw consent to the processing of Your personal data at any time by contacting privacy@galytix.com.

3. Job applications

Collected Personal Data

If you use career section of the Website to apply for an open position we may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You:

- First name and last name
- Email address
- Phone number

- Residence details – State/Region (required) and City (optional)
- Salary expectation and possible start date
- Link to Your LinkedIn profile (optional)
- Your Resume details

We will use the Personal Data to process and make a decision for Your job application.

Retention of Personal Data

When You apply to a job position advertised on the Website You grant Galytix a consent to processes Your personal data for a period of one (1) year or until Your consent is withdrawn.

Within the scope of keeping a database of job and/or collaboration applicants, neither automated decision-making nor profiling is utilized. For the period of time we can thus, on the basis of Your consent, send You job and/or collaboration offers that we think could be of interest to you.

You can withdraw consent to the processing of Your personal data at any time by contacting privacy@galytix.com.

4. CreditX Agent

Collected Personal Data

When you use CreditX Agent application on the Website we additionally collect the following information:

- Information about Your Device and browser required to uniquely identify Your device for the purpose of tracking number of free questions you can ask the Agent; this information is only used to generate a unique token and deleted shortly after it
- The queries You send to the Agent, answers it generates in response to the queries and the feedback you might provide; this information is used to improve Agent performance, identify and correct inaccurate data and answers.
- Email address You used to register or login to the Agent to enable additional features, not available in the unauthenticated version.

Data transfer to the third-parties

Galytix will share some of the data with third-party service providers:

- The queries You send to the agent after modification and enrichment will be send to GPT-4 model provided by OpenAI. The shared information does not contain details that can identify You or Your device but can contain your complete query. Information about OpenAI privacy policies available on the company website: <https://openai.com/enterprise-privacy/>.
- We use Auth0 Identity-as-a-service platform to register and authenticate users of the Agent. As a part of the authentication process Your email address will be shared with Auth0. Information about Auth0 security and privacy policies available on the company website: <https://auth0.com/docs/secure/data-privacy-and-compliance>.

Retention of Personal Data

We keep information about Your registration for a period of one (1) year since the moment of Your last login to the Agent. Information about the queries and the Agent performance are kept for a period of one (1) year.

You can withdraw consent to the processing of Your personal data at any time by contacting privacy@galytix.com.

Security of Your Personal Data

We value and respect Your privacy and process your Personal Data in accordance with applicable data protection law. We adopt reasonable and appropriate security practices and procedures including administrative, physical security, organisational, and technical measures in order to safeguard your Personal Information.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate safeguards in place including the security of Your data and other personal information.

Disclosure of Your Personal Data

Business Transactions

If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Website

- Protect the personal safety of Users of the Website or the public
- Protect against legal liability

Your rights

You have the rights, which You are granted under the legal regulations, and which You can exercise at any time under the conditions set out by the legal regulations on the protection of personal data.

- **Right of access to personal data:** You have the right to obtain information on whether We process Your personal data, and if so, to obtain access to the data.
- **Right to the correction of inaccurate personal data or rectification of incomplete personal data:** if You believe that We are processing inaccurate or false, obsolete or incomplete personal data about You, You have the right to require its correction or rectification thereof.
- **Right to erasure (i.e. the right to be forgotten):** if You request erasure, Galytix will erase Your personal data if (i) they are no longer necessary for the purposes for which they were collected or otherwise processed, (ii) processing is unlawful, (iii) You raise objections to processing and there are no overriding legitimate reasons for processing, or (iv) processing is not imposed upon Galytix by a statutory obligation.
- **Right to restriction of processing of personal data:** if You do not wish for erasure, You can require Galytix to restrict the processing of Your personal data.
- **Right to data portability:** You can utilize Your right to data portability to request Galytix to transfer Your personal data that we are processing on the basis of Your consent. If the exercise of such right could cause an adverse impact upon the rights and freedoms of third parties, Galytix will not be able to accommodate Your request.
- **Right to object:** You have the right to object to the processing of personal data that are being processed for the purposes of protecting the legitimate interests of Galytix. If We fails to prove that there is a compelling, legitimate reason for processing that overrides Your interests or rights and freedoms, we will cease the processing without undue delay.

In the case of repeated or manifestly unfounded requests seeking to exercise the rights set out above, we will be entitled to charge a reasonable fee for the realization of a given right, or we will refuse such realization. We would inform You of such a procedure.

In the exercise of Your rights, contact us by mail at the registered address of Galytix or by email at privacy@galytix.com. Galytix reserves the right to verify the identity of the person seeking to exercise the relevant rights in a reasonable manner.

If You are unhappy with how we safeguard your personal data, depending on the laws of the countries where You reside, You have the right to bring a complaint to Your local supervisory authority.

Children's Privacy

Our Website does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13.

If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information from Our servers.

Links to Other Websites

Our Website may contain links to other websites that are not operated by Us. If You click on a third-party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Changes to this Privacy Policy

We may change the data privacy practices and update this Privacy Policy as and when the need arises, and the same will be made available on the Website. The last version will be announced at the top of this Privacy Policy as "Last updated".

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, You can contact us by email: privacy@galytix.com